

Medsafe Clozapine Survey 2023: Survey questions for individuals who take clozapine, whānau, family and/or caregiver of an individual who takes clozapine

Question	Answer
Page 1: Your details	
What is your name?	Please answer below
What is your email address (or other contact details)?	Please answer below
What is your ethnicity?	Please answer below
Please select from below which best describes you.	<ul style="list-style-type: none"> • Individual who takes clozapine • Whānau, family and/or caregiver of an individual who takes clozapine • Medical doctor • Pharmacist • Nurse • Other healthcare professional
We intend to publish the submissions from this survey, but we will only publish your submission if you give permission. We will remove personal details such as email addresses and the names of individuals, and any other information that you tell us to remove. If you do not want your submission published, please let us know below.	<ul style="list-style-type: none"> • You may publish this submission. • Do not publish this submission.
Official Information Act responses: Your submission will be subject to requests made under the Official Information Act (even if it hasn't been published). If you want your personal details removed from your submission, please let us know below. We will take this into account when responding to requests under the Official Information Act.	<ul style="list-style-type: none"> • Include my personal details in responses to Official Information Act requests • Remove my personal details from responses to Official Information Act requests
Please let us know any other information that you would like us to remove from your response.	Please provide your answer below
Page 2: General questions	
Which best describes you and how you take medicines, including clozapine? You may click more than one answer.	<ul style="list-style-type: none"> • I look after my medicines myself • I have help with my medicines from my whānau, family and/or caregivers • I have help with my medicines from my mental health team • I am in hospital and have help with my medicines from nurses or other healthcare professionals • None of the above: please tell us more below
Approximately, how long have you been taking clozapine regularly (i.e., without stopping)?	<ul style="list-style-type: none"> • Less than 3 months • Between 3 months and 12 months • Between 1 and 5 years • More than 5 years • I am not sure
Page 3: Interaction with healthcare professionals	
Which healthcare professionals do you see when taking clozapine? You may select more than one answer.	<ul style="list-style-type: none"> • Doctor • Nurse • Pharmacist • Mental health team • Support worker • Social worker • Other healthcare professional: please tell us more below
When do you see your doctor about clozapine?	<ul style="list-style-type: none"> • Every week • Every 4 weeks or monthly • Every 3 months • I am not sure

	<ul style="list-style-type: none"> • Other: please tell us more below
When do you see a pharmacist to collect clozapine?	<ul style="list-style-type: none"> • Every week • Every 4 weeks • Every 3 months • Someone else collects my medicines for me or my medicines are delivered • I am not sure • Other: please tell us more below
Page 4: Side effects of clozapine	
Where do you find information about possible clozapine side effects? You may click more than one option.	<ul style="list-style-type: none"> • Medicine information leaflets • Asking healthcare professionals • Asking whānau, family and/or caregivers • Social media • I am not sure • Other: please tell us more below
If you experience a possible side effect from clozapine, who do you usually talk to? You may click more than one option.	<ul style="list-style-type: none"> • Doctor • Nurse • Pharmacist • Mental health team • Whānau, family and/or caregivers • I am not sure • Other people: please tell us more below
Which side effect of clozapine would you usually tell someone about? You may click more than one option.	<ul style="list-style-type: none"> • Not able to pass a bowel motion (constipation) • A high temperature or feeling unwell • An infection • Feeling sleepy • Saliva problems • Heart problems, such as palpitations or chest pain • I am not sure • Other side effects: please tell us more below
Do healthcare professionals ask you about possible side effects of clozapine?	<ul style="list-style-type: none"> • Yes • No • I am not sure
Have you reported a side effect to the Centre for Adverse Reactions Monitoring (CARM) New Zealand?	<ul style="list-style-type: none"> • Yes • No • I am not sure
Page 5: Constipation and clozapine	
Have you ever experienced constipation with clozapine? (Constipation is when you struggle to pass a bowel motion)	<ul style="list-style-type: none"> • Yes • No • I am not sure
Do you take medicines to help with constipation?	<ul style="list-style-type: none"> • Yes • No • I am not sure
If yes, how often do you take them?	<ul style="list-style-type: none"> • Every day • Most days • 1 - 2 times a week • I am not sure • Other: please tell us more below
Have you ever had to interrupt or stop your clozapine treatment due to constipation or bowel problems?	<ul style="list-style-type: none"> • Yes • No • I am not sure <p>If you would like to tell us more, please do this below</p>
Page 6: Blood tests and clozapine	
When do you currently have blood tests for clozapine?	<ul style="list-style-type: none"> • Weekly • Fortnightly • Every 4 weeks

	<ul style="list-style-type: none"> • I am not sure
Have you ever had to interrupt or stop your clozapine treatment due to a blood test result?	<ul style="list-style-type: none"> • Yes • No • I am not sure <p>If you would like to tell us more, please do this below</p>
Do you experience any difficulties getting a regular blood test?	<ul style="list-style-type: none"> • Yes • No • I am not sure <p>If you selected yes, if able, please provide more information below</p>
Would you like to make any changes to the blood testing requirements for clozapine?	<ul style="list-style-type: none"> • Yes • No • I am not sure <p>If you would like to provide any further information to your answer above, please provide this below</p>
Page 7: Feedback	
Do you have any other feedback or information about clozapine that you would like to tell us?	Please provide your answer below.